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3/20/20

Re: COVID-19 – Governor’s Executive Order – Laboratory Operating Hours

To AVEK Laboratory Customers:

In response to Governor Newsom’s March 19, 2020 Executive Order related to the spread of COVID-19, AVEK will be making operational adjustments as necessary to ensure the health and safety of our employees, customers, and the efficiency of our operations.

Effective March 20, 2020, AVEK will be adjusting the hours and dates for sample drop offs. Until further notice, the lab will only be accepting samples on Mondays and Tuesdays, 7:30am to 3:30pm. Lab staff will be available by phone to answer any questions you may have Monday through Thursday, 7:30am to 4:00pm. The Lab will be closed on Fridays.

I want to assure you that we will continue to provide the quality laboratory services necessary to keep your systems in compliance with Division of Drinking Water requirements.

We will continue to closely monitor this fluid situation and provide updates as necessary. Please visit our website, www.avek.org, for notices and current information.

We are committed to continuing to provide our customers the essential, high quality services they rely on. If you have any questions, please do not hesitate to contact me at 661-943-3201.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jordan Wray".

Jordan Wray
Laboratory Director, AVEK

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(661) 943-3201 • www.avek.org • info@avek.org

The mission of AVEK is to deliver reliable, sustainable and high quality supplemental water to the region in a cost-effective and efficient manner.